infoCheckUSA

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Criminal SuperSearch Fact Sheet

What is SuperSearch?

SuperSearch is the largest instant criminal database search available in the market today. It combines 3 major nationwide criminal databases to offer over 850 million criminal records from every state in the country – available in a single instant search.

How do I run a SuperSearch?

You can order a SuperSearch just like you order any other search through your online ordering system. All you need is the applicant's name and date of birth, and you can order a SuperSearch along with any other standard background checks you do (county criminal searches, education and employment verification, and so on).

What makes SuperSearch better than other instant searches?

No instant search can claim 100% accuracy and 100% completeness. SuperSearch combines three different individual instant criminal databases – each of which is often used on its own for other instant searches – to provide a far more complete and thorough search than a single-database instant criminal search. This means that you are more likely to find possible problems that an applicant may be otherwise hiding, and you can protect yourself and your company from risk.

Will SuperSearch replace other types of county and state criminal searches?

SuperSearch is not intended to replace county-level searches and certain types of state-level criminal searches, but rather to complement them. Instant criminal data has the advantage of being extremely broad-based, allowing you to quickly pull records from all across the country; county-level and state-level searches have the advantage of greater accuracy, and are often used to validate the results of an instant search.

Neither search is complete on its own. County-level searches are the best and most thorough way to search, but there are around 3,200 counties in the country! Searching even a fraction of those counties individually is cost-prohibitive. SuperSearch can search data from all those counties instantly, but since any database can contain some inaccurate data, the county-level searches are the best way to validate those results. And state-level database searches from some states include data that's not available to other databases or researchers.
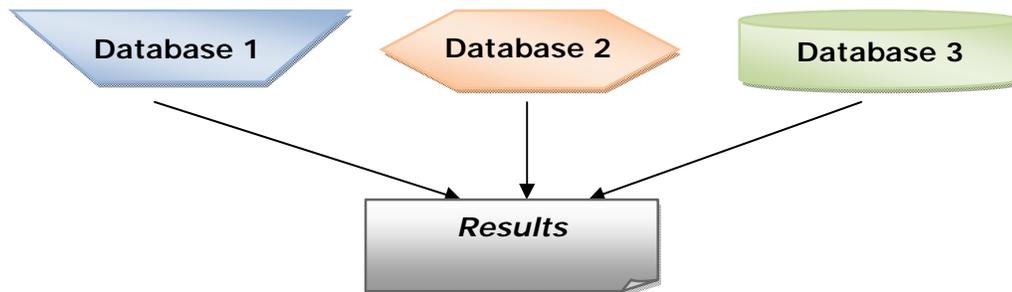
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1. When you order a background check on an applicant, make sure you choose SuperSearch as one of your searches, or choose a package that includes SuperSearch.
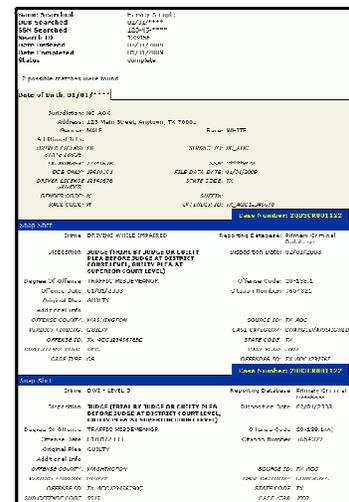
2. On the confirmation screen, you'll see that the SuperSearch will return results in approximately 2-3 minutes. This is the time it takes to query all three databases, combine the results, and format them effectively. Place your order as usual.

3. SuperSearch begins working immediately in the background, querying 3 huge instant criminal databases. You can order other reports or perform other activities while SuperSearch completes.

   Database 1   Database 2   Database 3

   Results

4. You can wait for the rest of the background report to finish, or you can bring up the applicant again in a few minutes using your client module. Either way, you can access the results of SuperSearch. If there are any possible records, you can review them for yourself and possibly order additional county and state searches to validate the results.

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